A few things to note from the Onboarding Letter:

* Ted mentions in the first paragraph that there have been a lot of people falling for phishing emails. He claims that people do not understand the importance of not clicking links in emails.
* Sock co. Is in an on-prem Active Directory organization with Windows 10 devices for users, and Linux servers to host their web infrastructure.
* EDR products for process and file monitoring are on the weaker side
* Network security is well under control and not a high concern for them
* Ted made mention that he is interested in developing a detection library for their EDR and SIEM products
* The IT team may need some assistance in access control settings for users and groups. The IT team is not very security savvy so it is possible there may be some serious misconfigurations with permissions and access.